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E-SPEAKING AS GOOD PUBLIC SERVICES FOR HUMAN RIGHTS, KINGDOM OF CAMBODIA

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ABSTRACT

The research paper focuses on e-speaking as good public service for individual communication that was personal/individual expression the individual rights. For example; we were in field survey and interviewed each officer who works for some departments of Secretariat General of the Senate, Cambodia. The Senate of Kingdom of Cambodia is a legislative branch called Upper house parliament of Cambodia so please; we try our best to understand of his/her freedom of speech's perspectives that related to human rights in social relations. The paper wasn't presented to the whole country was a apart of a case study relationship how the officers who works for different departments of Secretariat General of the Senate practiced e-speaking rights to other people who live in different places of Cambodia and we will do more researches to compare to get more resources and data how to measure and understanding development personal rights.

KEYWORDS

kingdom of Cambodia, public services, e-speaking, human rights, communication networks.

INTRODUCTION

My paper wrote on the important E-speaking protections and development rights by using hand phone and others. Hand phone or smart phone is a small part of information communication and technology to share and provide information to each other. Nowadays, smart phone is a very popular ages such SMs, Facebook, and Line and so on.

E-speaking noted how the risks of e-speaking to express a part of human rights protection preferred to freedom of speech that there was a negative communication networks to express a freedom of speech. The negative e-speaking was a good reference for the research per how to measure it. It was used by illegal rights of human rights protection but it was very difficult to harmful of someone's making decision even though the laws are harmful so e-speaking is an important case for researching such as a key factor of freedom of speech individual usage perspective.

My writing paper was E-speaking as good public services for human rights of Cambodia but it was not representative the whole country (Cambodia). We selected three Departments of Secretariat General of the Senate of Kingdom of Cambodia such as case study. The three Departments are: 1) – Legal Research Department; 2) - human resources department; and 3) - Region and territorial collective department. The article did not focus on the functions of each department, it focused on how E-speaking was used or practiced for public services by the officers or people who are working for each department of Secretariat General of the Senate of Kingdom of Cambodia such as privacy rights and individual rights.

E-speaking is a part of language for communication networks from a person to another person or a person to anywhere such as police station, radio station, and television station through hand phone or smart phone.

E-speaking is very important to promotion e-democracy and it is easy to connection between citizen and citizen and citizen to their leaders to share information, concern about their ideas. Furthermore, how to apply for e-speaking expresses a freedom of speech such as a good public service of human rights in Cambodia.

E-SPEAKING REVIEW

E-speaking bases on a trustable communication between individual and individual; partner and partner conversation. On the other hand, a business person contacted some people who talked about their sale business, for example: tour trip, Real estates and other products through Radio Station, newspaper, magazine, TV and Online express the sources information and address contact such as commercial and advertisement but it depended on everyone or people to make decision to contact to them or not. Furthermore, we saw many banners for sale or hires such as the land, house, cars etc. so please contact us and more detail information was mentioned above.

Commercial e-speaking is a key driver for a personal communication between company and company, person to person to advertise and share information such as sale business and others as legal rights. Commercial e-speaking is more potential for communication and connection in social relations. We noted that commercial e-speaking is available close friends/families to new creation such as trust e-speaking.

Trust e-speaking is your choice or makes decision with available reasons of good relationship according to multiple communication such as resource information to consider to how to be trust each other and protection legal rights of your freedom. To understand e-speaking as good public services for human rights we will continue and refer to our evident observation and data collection to be more details and more discussion result.

PROCESSING RESEARCH

Processing research paper relies on our goal and specific subject how to create questionnaire such as data collection. The paper limited the exactly place, General Secretariat of the Senate, Cambodia. The research paper focused on some Departments of Secretariat General of the Senate of Kingdom of Cambodia. Data collection followed our questionnaires and it is a good review how measure and practiced e-speaking in the public sector especially an important observation of officers who work for different departments of Secretariat General of the Senate is analyzes of the vision.

RESEARCH METHODOLOGY

The Research paper studied on both of negative and positive that based on the survey method and questionnaire of people/officers who have worked for some departments of Secretariat General of the Senate of Kingdom of Cambodia. The data collection was a guide to measure to get information for different results for analyzes of freedom of e-speaking for personal expression such as a part of human rights.

DATA COLLECTION

In order with data collection, the research paper made decision to choose four departments of Secretariat General of the Senate of Kingdom of Cambodia such as legal Research Department, Human Resource Department, Information Department, and Region and Territorial and collectivity Department. Each department has been different functions and among of officers so our field survey chose only four people/officers to complete our questionnaire paper after their completed it, we rechecked it and put in order to SPS software to get the qualitative and quantitative results.

RESULTS

With the regards data collection and our schedule, we spend at least four days/per week to interview director of each department and asked permission from him/her first, secondly, we started to communicate with his/her officers who work for the department as mentioned above to complete the questionnaire paper around 30 minutes and then, we were hopefully to get paper back from them without their names.

2016, 3rd August, as the good opportunity to meet Mr. SOK SOCHEAT, director of Legal Research Department of Secretariat General of the Senate, he told me his department, there are 5 offices, 1- public office, 2- international office, 3- Administrative office, 4- Criminal office, and 5- private office. Totally, there are …officers who work for Legal Research Department according their tasks and regulations of each office including role of action plans. He allowed me to see his officers such as my field surveys to interview and completed my prepared questionnaires. Most of officers I quoted only 4 people who work in different office as sample one office chose only person to check and complete my questionnaires such as answer Sheet results

2016, 2nd September, Mr. Kea Try, deputy Director, Region and Territorial and collectivity Department and he provided me a good chance to meet his officers who work for in his department. According to my questionnaire needs only six people to complete answer sheet based on his/her making decision which one is better follow up to the questions.

2016, 23rd September afternoon, Mr. NOP KOUCH, Director of Human Resource Management of Secretariat General of the senate of Kingdom of Cambodia permitted me to meet him taking about field survey for his Department and officers who work for Human Resource Management. My fill survey's results such as Figure 1, we asked among of nine people to know the different age of our data collection results and we noted among of their ages, there are more increasing among calculation is 26 to 35 years old. Second is 20 to 25 years old and 36 to 45 is stable but the decrease is among of people is over 46 years old.

FIG. 1

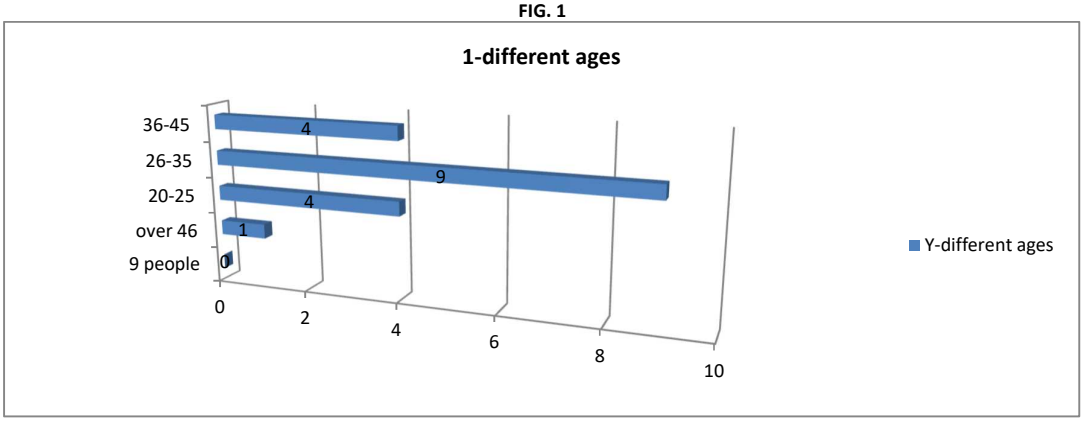


Figure 2 was expressed us people who are more interested are sports and watching TV and the second rank is reading newspaper but listening radio is more decreases.

FIG. 2

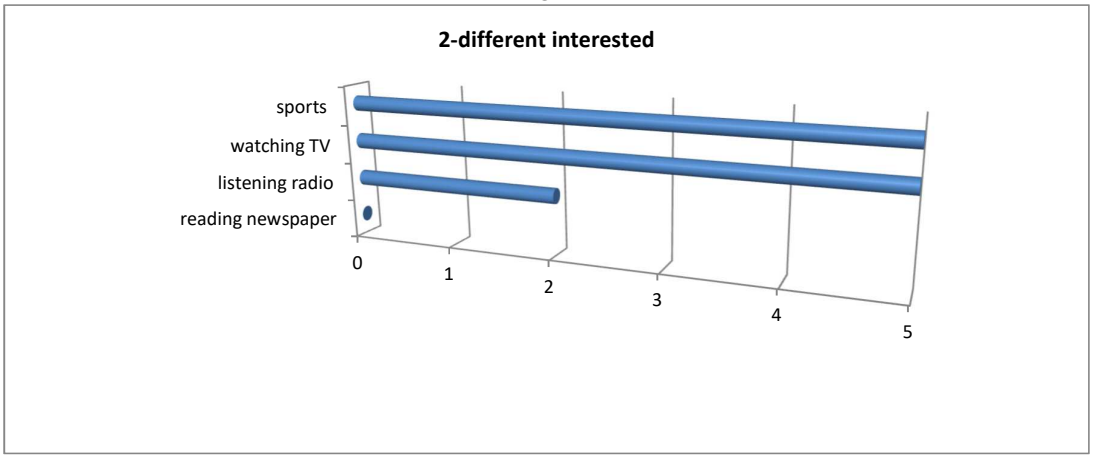


Figure 3 most of people who are using smart phone is for better choice such as good communication and more saving time but there were different conditions and understanding using smart phone is not necessary and waste money.

FIG. 3

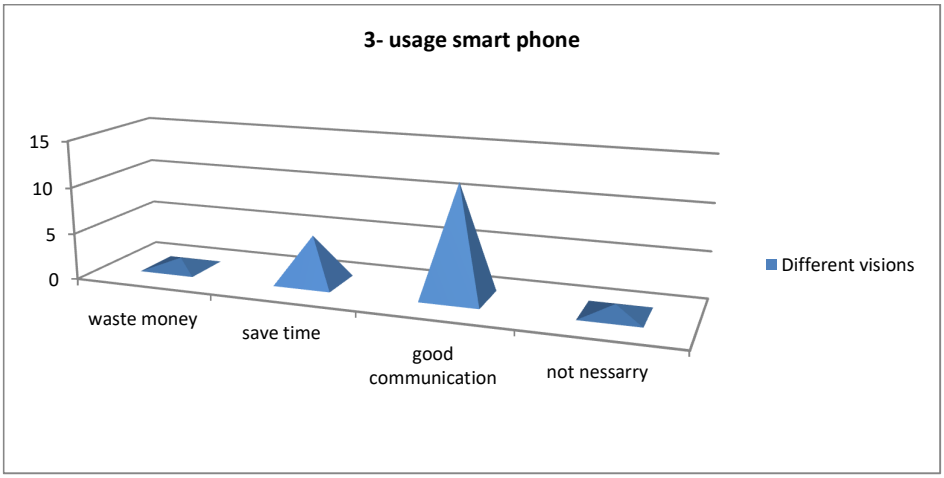


Figure 4 we noted network communication was the first top of using it to share information to each other a part of technology communication in the world.

FIG. 4

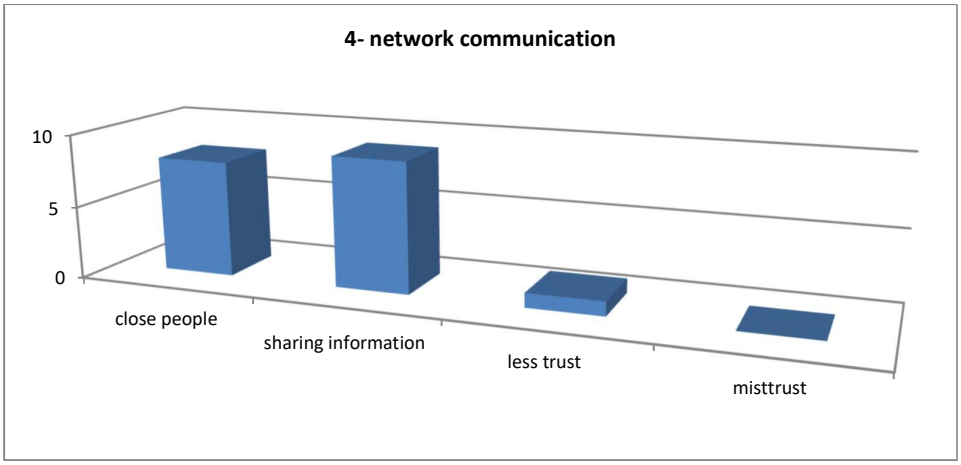
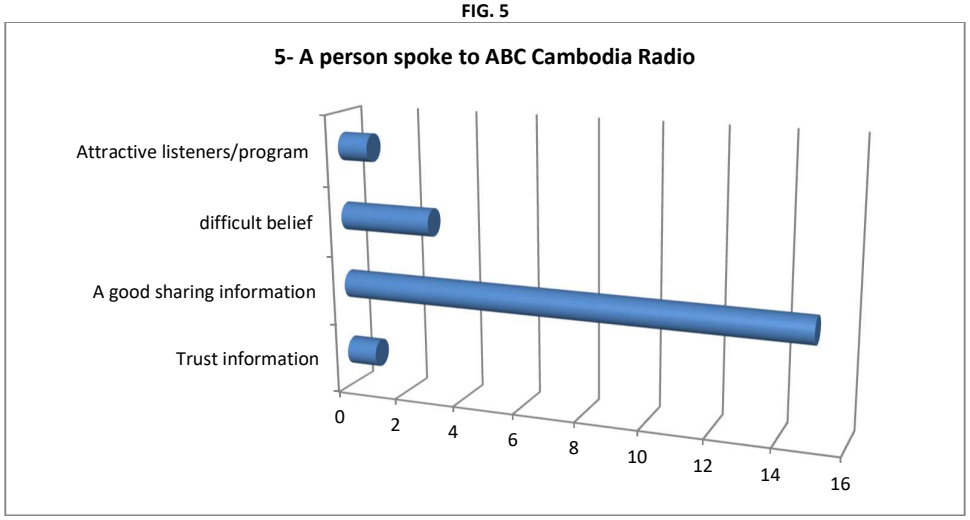


Figure 5 the field survey noted most of people who told us, they understood speaking to ABC Cambodia radio was good sharing information to express an individual freedom of speech in the public but it was a bit difficult belief and there was an attractive program for listeners to consider.

FIG. 5



DISCUSSION

My research paper focused on e-speaking as good public sector for human rights, Cambodia, how e-speaking applies for good public services for human rights? E-speaking focuses on speaking through information communication and Technology expresses on individual rights or privacy rights in advances. There are any discussions of government policies, it is necessary to examine the effect on natural rights for one simple reason; Individuals have rights that government may not violate. In the Declaration of Independence, Thomas Jefferson defined these rights as life, liberty, and the pursuit of happiness buy still many faces to risks of e-speaking in the public sector.

A risk of e-speaking was concerned to speak out of Politic situations relationship to executive Royal Government of Cambodia through private Radio(both local and international radios) for legal public speaking but making decision was not government to pressure on that. Case law of protection human rights, freedom of speech of Cambodia and there was an Article 32: Every Khmer citizen shall have the right to life, personal freedom and security.

Understanding individual rights relationship to e-speaking such as better choice for improving freedom of speech through information communication and technology perspectives were in both public and private sectors of Cambodia. We noted that there saw three levels were separated into normal people, Government officers and politicians who supported political party expressed different their ideas or opinions relationship to human rights of freedom of speech such as public information communication and technology.

Today, every Khmer citizens has the same rights and freedom of speech to apply for e-speaking on networks, Radio, Email, Facebook, We chat, newspaper to make decision such as individual rights to share information, advertisement, sell business, communication, and sharing concerned to Government, representative and to others as legal ways. Cambodia government policies provide more opportunities to Radio, NGOs and newspapers that is better choice for Cambodia people to express or share information such as information communication and technology to create more and good practice of freedom of speech such as public and privacy communication.

CONCLUSION

The results and discussion as mentioned above were exploring our search paper related to E-speaking as good public services for human rights. There are a lot of people who speak to ABC Cambodia Radio, Voice of America (VOA) and Radio Free Asia (RFA) taking about social relations according to each Radio Stations' schedule/programs. Furthermore, we noted normal person/people, farmers who live in rural areas and were born in poor and rich family had more opportunities to speak through Radio Stations to share about their statement problems such as land conflict, traffics jams, jobless was a report to the government to rethink and solve the problems but we saw not too much time or opportunities for people to speak or share their ideas in the forums in the public sectors because of each forums were limited amount of people to participated.

We are not sure all the problems of local people were provided and solved by Royal Government of Cambodia (RGC) but all their spoken/e-speaking through Radio Stations are good information to express about their rights and sharing information to public sector in good advances.

E-speaking through Radio Stations is a very good choice and provides more opportunities to local people or remote areas to make a phone call and sharing information. Good practice e-speaking networks or communication networks are a good policy for providing better public service perspectives for improvable human rights of freedom of speech in the public and private sectors.

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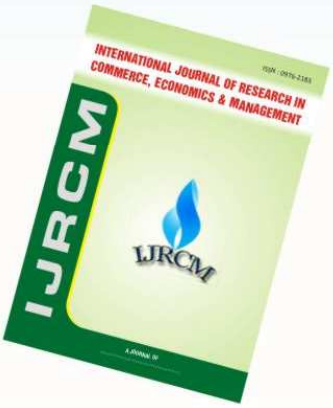
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